



Osceola Electric Cooperative

A Touchstone Energy® Cooperative
The power of human connections®



September 2025

Contact Us

Office:
1102 Egret Drive
P.O. Box 127
Sibley, IA 51249

Office Hours:
Monday-Friday
7:30 am to 4:00 pm

Phone:
Local: 712-754-2519
Toll Free: 888-754-2519

On evenings, weekends or holidays an answering service will accept power outage or emergency type calls only.

Online:
osceolaelectric.com

Take the Quiz

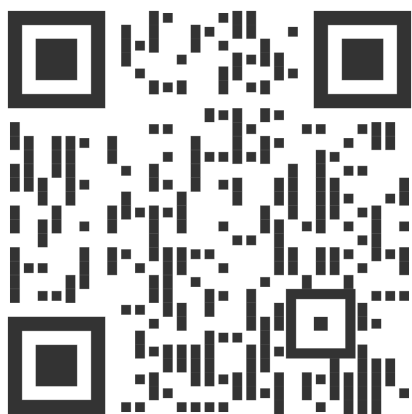
Read through the newsletter and submit the quiz on the back for a chance to win a \$10 bill credit.

OEC Recipes

Submit your favorite Rice Casserole Recipe for consideration to be printed in our November Newsletter. Submission deadline is October 20. Printed recipes are worth \$10 bill credit.

Download the Mobile App

Details inside.

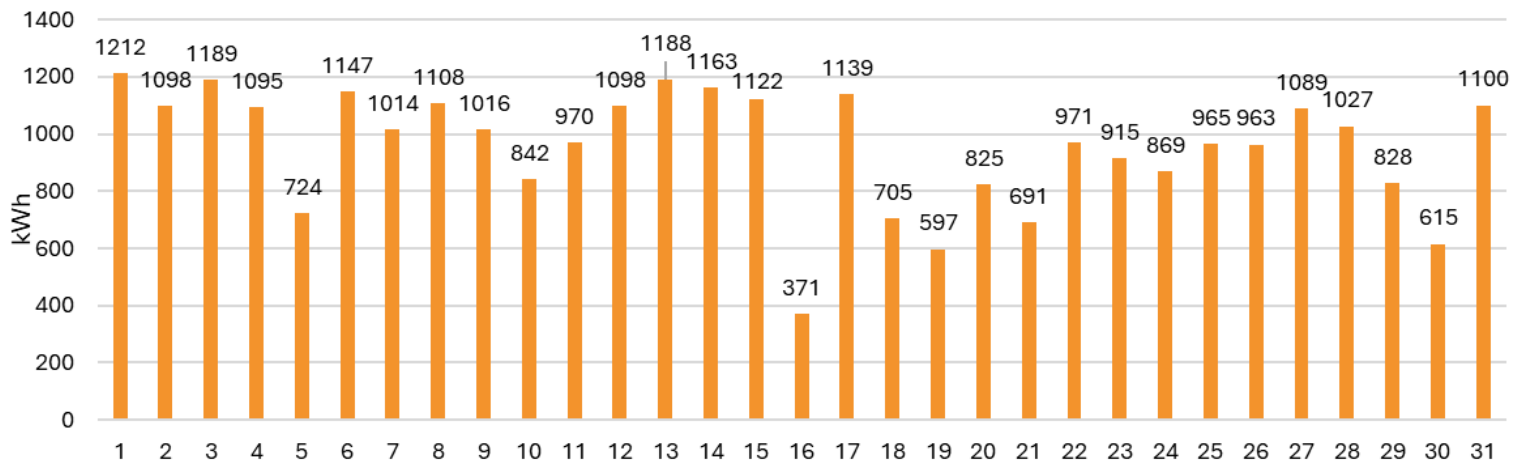


Thank you for attending the 2025 Osceola Electric MEMBER APPRECIATION



Directors and staff served hamburgers. Adult and kids prizes were given away as well as 2 seats on the Basin Bus Tour. Members also had the chance to sign up for the new mobile app and web portal.

July 2025 Solar Park Production



Inspect Outdoor Outlets

It's almost leaf-blowing season. Before you power up your leaf-blower and other electrical outdoor tools, check your outlets and cords for safety. Here's how:

Inspect outlets: Look for cracked or broken covers and replace any that are damaged to prevent water from getting inside and behind them.

Test GFCI outlets: Outdoor outlets should be ground-fault circuit interrupters (GFCIs). Press the "test" and "reset" buttons monthly to ensure they're working. If your home is older,



contact a licensed electrician to find out if yours are GFCIs.

Examine extension cords: Check cords for frays, cracks or exposed wires. Damaged cords should be replaced immediately.

Use outdoor-rated cords: Only use cords labeled for outdoor use. They are designed to withstand weather conditions.

Keep connections dry: Avoid plugging cords into outlets when raining or the ground is wet. Use outlet covers and keep cords elevated off wet ground.

Use Natural Daylight

Even as the days get shorter, making the most of natural light can reduce your energy use and brighten your home:

- Open curtains and blinds: Let sunlight flood your rooms during the day to reduce the need for artificial lighting.
- Keep windows clean: Dirty windows block sunlight. Clean the panes inside and out to maximize light penetration.
- Choose light-colored furniture and paint: Light walls, floors and furnishings reflect daylight, helping rooms feel brighter.

- Arrange furniture near windows: Place work or reading areas close to windows to take advantage of natural light.
- Consider skylights or solar tubes: If possible, adding these features can bring in extra daylight year-round.

Using natural daylight not only saves electricity but also improves mood and well-being. Enjoy the sunshine while it lasts.



TIPS TO AVOID ENERGY SCAMS

Solar energy is rising in popularity, and so are solar scams. If a salesperson knocks on your door promising free solar panels at zero cost or that you'll never have to pay your energy bill again, it's likely a scam. If you're interested in solar panels for your home, do your research, get multiple quotes from licensed providers who are reputable, and most importantly, take your time to ensure a smooth process.

Source: Federal Trade Commission

Introducing Our New Mobile App & Web Portal

We're excited to announce the launch of our mobile app and web portal, designed to give you fast, secure, and convenient access to your electric cooperative account.

With just a few clicks, you can:

Make Secure Payments

Pay your bill instantly from your phone or computer.

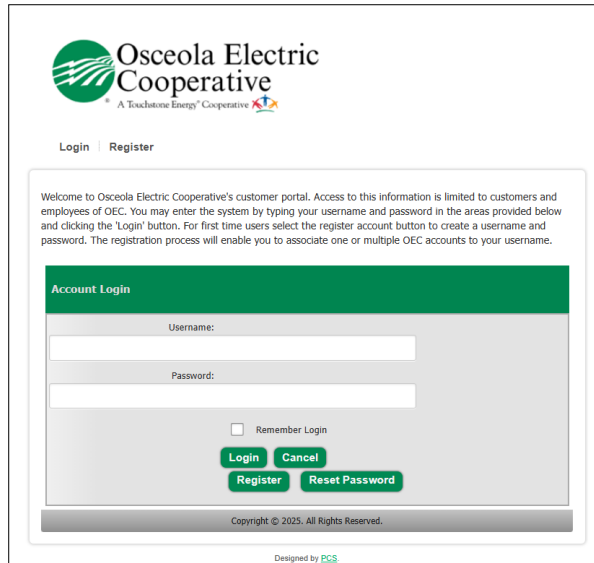
View Your Energy Usage

Review your usage history to better understand your energy habits and plan accordingly.

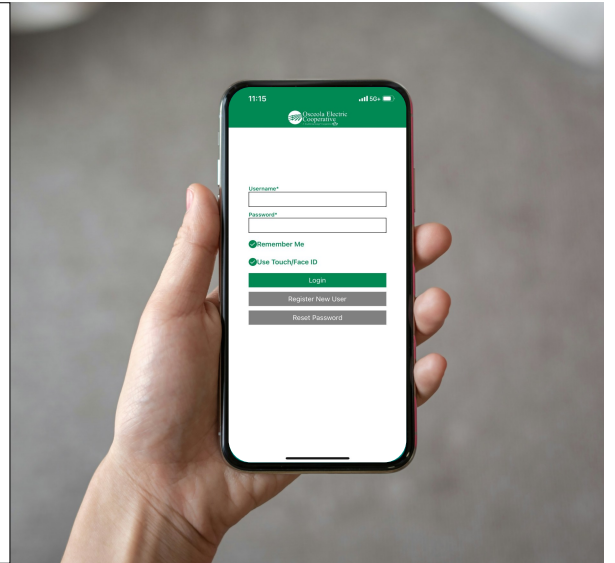
Access Past Payments

Review a previous bill or confirm a payment.

These tools were designed with you in mind—to help you stay informed, save time, and manage your account your way.



The screenshot shows the Osceola Electric Cooperative web portal. At the top is the logo and tagline "A Touchstone Energy Cooperative". Below are "Login" and "Register" links. A welcome message states: "Welcome to Osceola Electric Cooperative's customer portal. Access to this information is limited to customers and employees of OEC. You may enter the system by typing your username and password in the areas provided below and clicking the 'Login' button. For first time users select the register account button to create a username and password. The registration process will enable you to associate one or multiple OEC accounts to your username." The "Account Login" section has fields for "Username:" and "Password:". Below these is a "Remember Login" checkbox. At the bottom are buttons for "Login", "Cancel", "Register", and "Reset Password". A footer note says "Copyright © 2025. All Rights Reserved." and "Designed by PCS".



Register with your account number and meter number or phone number. You can find links to the Mobile App and Web Portal at osceolaelectric.com.

We're proud to provide tools that make managing your service simple, secure, and stress-free.

Scan the QR Code to download our mobile app from the App Store or Google Play, or visit osceolaelectric.com. Find

your account number and meter number on your electric statement to register accounts.

We're happy to assist with any questions, give us a call at 712-754-2519 or stop by the office.

Saving Energy During Peak Times Benefits All



Conserving electricity during peak energy use times can benefit our entire community.

"Peak times" refer to periods of the day when the demand for electricity is highest. Think early mornings when people are getting ready for work or school and evenings when families return home, cook dinner and unwind with electronics. When everyone uses energy at once, it adds pressure on the electric grid.

Osceola Electric Cooperative works around the clock to ensure that electricity flows to your home whenever you need it. Behind the scenes, an enormous and intricate system is at work—one of the most complex machines in the world: the U.S. power grid. The grid is made up of three major interconnections that span the country, each managing supply and demand through regional authorities to keep the lights on and our economy running smoothly.

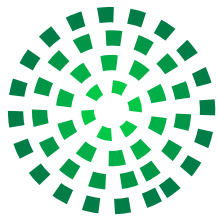
Electricity comes from a diverse mix of sources—hydropower, natural gas, coal, solar, wind and more. Some power plants can respond quickly to spikes in demand, while others are less flexible. Once energy is generated, it travels through high-voltage transmission lines to local utilities, like Osceola Electric which then delivers it to your home or business through distribution power lines.

When electricity demand surges during

peak times, it's more expensive to generate or purchase power. If supply can't keep up, the risk of outages increases. That's why using less energy during peak hours is more important than ever. It not only eases strain on the grid but also helps you save money.

So how can you "beat the peak"? Start by adjusting your thermostat a few degrees during peak hours. Smart thermostats can automate this for you. Delay using energy-hungry appliances like ovens, clothes washers and dishwashers until later in the evening. Charging your electric vehicle overnight instead of right after you get home can also help.

Small actions taken by many households can lead to big results. When we all work together to reduce energy use during peak times, we protect our power grid, help control costs and ensure reliable electricity for our communities.



Energy Efficiency

Tip of the Month

Take advantage of “shoulder months,” which refer to the transitional periods between peak heating and cooling seasons. During the fall, these milder weeks typically occur between September and November. Shoulder months offer a great opportunity to reduce home energy consumption as the need for extensive heating or cooling is reduced. Look for simple ways to boost indoor comfort without running your heating and cooling system. Use ceiling fans and open windows on breezy days to ventilate your home. On cooler days, add a layer of clothing and avoid running the heat.

INCREASE YOUR SAFETY YIELD DURING HARVEST

Especially during the busy harvest season, help decrease the chances of an electrical-related incident:

- Always use a spotter when operating large machinery near lines.
- Use care when raising augers or the bed of grain trucks around power lines.
- Keep equipment at least 10 feet from lines — at all times, in all directions.
- Inspect the height of the farm equipment to determine clearance.

- Always lower extensions to the lowest setting when moving loads.
- Never try to move or raise a power line for clearance; instead call us.

If your equipment does come in contact with a power line, do not leave the cab. Immediately call 9-1-1, warn others to stay away, and wait for the utility crew to cut the power.

For more information about electrical safety, including farming-related safety tips, visit:

Safe Electricity.org



IOEC Quiz

Send in your completed quiz for your chance to win!
IOEC will draw 3 members to receive \$10 credit towards their electric bill. Congratulations to last month's winners: Mark Wynia, Mandy Groen, & Melissa Visser

1. Conserving electricity during _____ energy use times can benefit our entire community.
2. _____ light can reduce energy use and brighten your home.
3. Solar energy is rising in popularity, and so are _____ scams.

Name: _____

Account #: _____

Operating Statistics

July	2024	2025
Billed consumers, farm	1,154	1,147
Billed consumers, non-farm and others	123	126
Kilowatts sold, farm	2,924,011	2,918,533
Kilowatts sold, non-farm and others	7,266,093	7,184,908
Average consumption, farm	2,534	2,544
Average Consumption, non-farm	59,074	57,023
Average statement, farm	\$292.95	\$313.89
Average statement, non-farm and others	\$4,494.69	\$4,740.68
Total minimum bills	21	19
Outage time per consumer—minutes	5 1/2	16
Annual Meeting	March 2026	